more than "just a logo"

"It's just a logo."

The tragic irony of logos is that they are simultaneously everywhere and nowhere - visible and invisible at the same time. Logos fill each and every corner of our lives as consumers. They shape our perceptions and influence our decisions each day. Just take a quick look in your refrigerator, in your closet, in your medicine cabinet... its Logo-palooza! When assessed on its own and out of context a logo may seem like a small variable in the success of a company's overall marketing equation – when in reality, the opposite is true.

Let's be frank. To remain viable, companies must retain and grow a competitive 'share' in their product or service's market – which requires consumers to preferentially select their product or service - over the competition. The core function of marketing and advertising is to do just that: differentiate a product from others by cultivating and reinforcing a certain perception or image in the mind of the consumer. How is this accomplished? With branding. When utilized effectively, brands act as filters in the marketplace, helping consumers quickly identify a product or service that aligns with their individual needs, desires or values. Over time, as a result of consistent reinforcement and positive experiences, these associations gradually solidify into a more substantial brand image – existing as an expectation or promise about what a product



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a little birdie told me



or service can/will do - in the mind of the consumer. Consumers form emotional relationships with products this way, and ultimately begin to (consciously or subconsciously) view brands as 'extensions' of their own self-image.

At this point, you may be wondering by what means exactly, is a brand image shaped and reinforced? How do companies and products project nebulous emotional concepts like values and ideals? It's really quite simple, it's through visual communication. In branding, the core vehicle for this is via the visual identity – of which the logo is an integral component. The identity is the tactile 'surface' of the brand, using language, color, typography and other sensory elements to communicate ideals, benefits, promises and expectations to the consumer (via advertising, packaging, retail displays, etc.) A logo is a concentrated 'redux' of this information, usually represented in the form of an icon, logotype or symbol – allowing the consumer to instantaneously and efficiently identify and/or differentiate a brand from others. Great logos are kind of like lighthouses, blinking brightly in the murky expanse of the market ocean,

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signaling consumers and guiding them to the proverbial shore of the brand island.

With this in mind, the next time you are shopping or browsing through a magazine, take an extra minute to analyze the ads or products that catch your eye – what attracts your focus? Can you spot a personal preference for certain brands over others? Chances are these decisions occur before you are consciously aware of them, evidence of branding's pervasive presence. I caught myself in the act, so to speak, a few weeks ago when I entered the drug store in need of toothpaste. Per my usual routine, I headed directly to the dental aisle, scanning the literal wall of toothpaste feeling simultaneously overwhelmed yet pleased by the selection. Before my mind had even formed the thought I found myself scanning for the iconic red 'C' of the 'Crest' logo, searching for that familiar beacon among the sea of choices.